

Dear Valued Patients,

We are pleased to inform you that The Eye Center is upgrading our medical records system to better serve you. This advanced system will enhance the accuracy, security and accessibility of your health information, allowing us to provide even more efficient and personalized care.

What You Can Expect:

- Improved Patient Experience: Faster access to medical records, test results, and appointment scheduling.
- Enhanced Security: Your health information will be protected by advanced security measures to maintain confidentiality.
- **Streamlined Communication:** Easier and more efficient communication between you and your healthcare team.

We Appreciate Your Patience:

As we transition to this new system, you may experience minor delays in scheduling, prescription refills, and accessing your records. Our providers and staff are working hard to ensure a smooth and seamless process, and we kindly ask for your patience and understanding during this time.

If you have any questions or concerns, please don't hesitate to contact us at 1-866-995-EYES (3937) or online at <u>www.TheEyeCenterofPA.com</u>.

Thank you for your trust in The Eye Center! We value your support and look forward to continuing to provide you with the highest quality of care.

Sincerely,

The Eye Center